

SISTEMI STANDARDIZACIJE

UČNI NAČRT PREDMETA/COURSE SYLLABUS

Predmet:	Sistemi standardizacije
Course title:	Standardization Systems
Članica nosilka/UL Member:	UL FU

Študijski programi in stopnja	Študijska smer	Letnik	Semestri	Izbirnost
Management v upravi, druga stopnja, magistrski	Management kakovosti v javnem sektorju (smer)	2. letnik	Celoletni	izbirni

Univerzitetna koda predmeta/University course code:	0601807
Koda učne enote na članici/UL Member course code:	598

Predavanja /Lectures	Seminar /Seminar	Vaje /Tutorials	Klinične vaje /Clinical tutorials	Druge oblike študija /Other forms of study	Samostojno delo /Individual student work	ECTS
21	11			118	60	7

Nosilec predmeta/Lecturer: Tatjana Stanimirović

Vrsta predmeta/Course type: Strokovno izbirni/Professional elective

Jeziki/Languages:

Predavanja/Lectures:	Angleščina, Slovenščina
Vaje/Tutorial:	Angleščina, Slovenščina

Pogoji za vključitev v delo oz. za opravljanje študijskih obveznosti: Ni.

Prerequisites: No prerequisites.

Vsebina:

Content (Syllabus outline):

1. Pojem, razvoj in pomen standardizacije
2. Cilji in načela standardizacije
3. Mednarodna standardizacija
4. Evropski sistemi standardizacije
5. Standardizacija in optimizacija
6. Klasifikacija standardov
7. Standardi kakovosti
8. Interni standardi
9. Koncepti in vloga akreditacij in certifikacij
10. Standardizacija v storitveni dejavnosti in javni upravi
11. Mehanizmi širjenja standardov
12. Razvojni trendi v standardizaciji

1. Concept, development and importance of standardization
2. The objectives and principles of standardization
3. International standardization
4. The European standardization system
5. Standardization and optimization
6. Classification of standards
7. The quality standards
8. Internal standards
9. The concepts and the role of accreditation and certification
10. Standardization in the service industry and public administration
11. The mechanisms of spreading standards
12. The development trends in standardization

Temeljna literatura in viri/Readings:

- Hawkins, R. (2017). *Handbook of Innovation and Standards* (K. Blind & R. Page, Eds.). Edward Elgar Pub. p.: 456.
- Jakobs, K. (2019). *Corporate Standardization Management and Innovation* (1 edition). IGI Global, p.: 362.
- Graz, J.-C. (2019). *The Power of Standards: Hybrid Authority and the Globalisation of Services* (1st ed.). Cambridge University Press. p.: 245
- Klochkov, Y., Papic, L., & Butkevich, R. (2017). Development of the Standardization System in an Organization. *International Journal of Reliability, Quality and Safety Engineering*, 24(06).
- Kasiri, L. A., Guan Cheng, K. T., Sambasivan, M., & Sidin, S. Md. (2017). Integration of standardization and customization: Impact on service quality, customer satisfaction, and loyalty. *Journal of Retailing and Consumer Services*, 35, 91–97.
- Karachalios, K., & McCabe, K. (2017). Dual Use of Standardization Strategies: Promoting Regional Integration and/or Global Markets. In *Megaregionalism 2.0: Vol. Volume 67* (pp. 283–309). WORLD SCIENTIFIC.
- ISO repository of standards and innovation. (n.d.). ISO. Retrieved March 19, 2020, from https://www.iso.org/sites/materials/standards-and-innovation/education_innovation-list.html

Cilji in kompetence:

Cilji:

- pridobiti specifična znanja o standardizaciji, sistemih, modelih in vrstah standardizacije
- razumeti pomen standardizacije v poslovanju javne in poslovne uprave

Kompetence:

- poznavanje in obvladovanje konceptov in vlog standardov in standardizacije ter klasifikacij standardov
- razlikovanje med mrežami nacionalnih, regionalnih in mednarodnih razvojnih organizacij na področju standardov

Objectives and competences:

Objectives:

- acquire specific knowledge about the standardization, systems, models and types of standardization
- Understand the role of standardization in public and private sector operations

Competences:

- Understand and master the concepts and role of standards, standardization and the classification of standards
- differ among networks of national, regional, and international standards development organizations for standards

Predvideni študijski rezultati:

Znanje in razumevanje:

Študent se usposablja za obvladovanje znanj na področju standardizacije in le-te poveže s predhodno pridobljenimi znanji.

Intended learning outcomes:

Knowledge and understanding:

Student should be able to acquire knowledge in the field of standardization and link it with the previously acquired knowledge.

Metode poučevanja in učenja:

Predavanja z interaktivno udeležbo študentov pri pouku, predstavitev praktičnih primerov, študije primerov, ustvarjalnih delavnice, vaje reševanje specifičnih problemov pri uporabi standardov v procesu posvetovanja seminarjev. Seminarske naloge bodo predstavljene celotni skupini in razpravljali o rezultatih.

Learning and teaching methods:

Lectures with student participation in interactive teaching, presentation of practical examples, case studies, creative workshops, exercises solving specific problems in the application of standards, consultation in the process of seminars. Seminar papers will be presented to the whole group and discuss the results.

Načini ocenjevanja:	Delež/Weight	Assessment:
Izdelava seminarske naloge	20,00 %	Prepering of Student paper
Aktivno sodelovanje	10,00 %	Active participation during lectures
Seminarska naloga	10,00 %	Student paper
Ustni izpit	60,00 %	Oral exam

Reference nosilca/Lecturer's references:

- JOVANOVIĆ, Tatjana, DRAŽIĆ LUTILSKY, Ivana, VAŠIČEK, Davor. Implementation of cost accounting as the economic pillar of management accounting systems in public hospitals - the case of Slovenia and Croatia: Economic Research. 2019, vol. 32, no. 1.
- POLJAŠEVIĆ, Jelena, VAŠIČEK, Vesna, JOVANOVIĆ, Tatjana. Comparative review of dual reporting in public sector in three south-east European countries. Journal of public budgeting, accounting & financial management. [Spletna izd.]. 2019, vol. 31, iss. 3.
- JOVANOVIĆ, Tatjana. Public sector accounting, auditing and control in Slovenia. V: VAŠIČEK, Vesna (ur.), ROJE, Gorana (ur.). Public sector accounting, auditing and control in South Eastern Europe, (Public Sector Financial Management). Cham: Springer International Publishing: Palgrave Macmillan. 2019, str. 123-153.
- JOVANOVIĆ, Tatjana, DRAGIJA KOSTIĆ, Martina. Application of the accounting information at higher education institutions in Slovenia and Croatia: preparation of public policy framework. International journal of public sector performance management, ISSN 1741-105X, 2018, vol. 4, no. 4, str. 452-466.